QSC AG

Company Presentation

Results Q2 2013

Cologne, August 12, 2013



AGENDA

- 1. Highlights Q2 2013
- 2. Financial Results Q2 2013
- 3. Outlook 2013
- 4. Questions & Answers

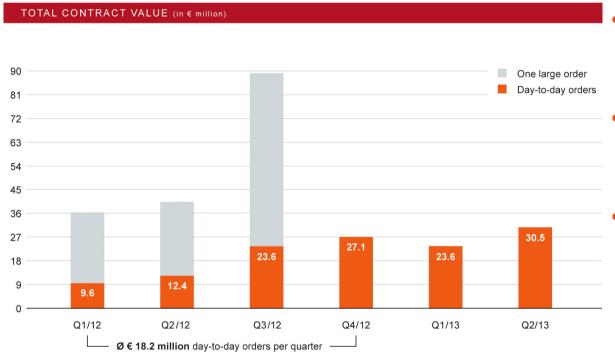


PROFITABLE GROWTH OF ICT BUSINESS IN Q2 2013

- Transformation process is paying off
 - Direct Sales (ICT) revenues increased by 10% to € 50.3 million
 - Indirect Sales (ICT) revenues increased by 7% to € 30.8 million
 - Resellers (mainly TC) revenues decreased by 23% to € 32.4 million
- As in Q1 2013, QSC managed to compensate negative regulatory impact, to a certain extent, through
 - a higher demand for Outsourcing
 - temporarily stronger demand for IP-based voice products
- Increase in profitability despite lower revenues
 - EBITDA up by 6% to € 19.2 million
 - EBIT up by 35% to € 6.6 million
 - Net profit up by 79% to € 5.2 million



DIRECT SALES GENERATES A HIGH LEVEL OF DAY-TO-DAY-ORDERS



- Day-to-day orders on a higher level than on average in 2012
- TCV in 2012 positively impacted by three large outsourcing orders
- In H2 2013, QSC might win one or two large orders. This would lead to the usual upfront CAPEX but no significant revenue impact in 2013



INDIRECT SALES IS STRENGTHENING ITS PARTNER NETWORK

- Since 2012, QSC has managed to win 110 additional ICT sales partners
- In 2013, our experts are working on building sustainable relationships by
 - training employees
 - certifying partners (focus on QSC-tengo in H2 2013)
 - establishing interfaces and back-office-procedures
- These upfront investments and patience are needed to pave the way for marketing QSC's innovative ICT portfolio





RESELLER BUSINESS FACES ADVERSE MARKET CONDITIONS

- Revenue decline by 23% to € 32.4 million in Q2 2013 mainly caused by
 - ongoing decline of ADSL2+ revenues in a very competitive market
 - stricter regulation since December 1, 2012
- Currently, the highly efficient NGN is enabling QSC to earn additional voice revenues with sufficient margins despite fierce price competition
- In general, Resellers business plays an important role in utilizing the modern voice/data network of QSC

TC BUSINESS IMPACTED BY TIGHTENED REGULATION

- As of December 1, 2012, the German Federal Network Agency has lowered interconnection fees. Three major changes:
 - Lower mobile fees: decreased by 45 47%
 - Lower fixed-line fees: decreased by 20 40%
 - A new structure of fixed-line termination fees for altnets
- Effects on QSC:
 - € 7-8 million less in revenues per quarter in 2013 (~55% Reseller / ~45% Indirect Sales)
 - some € 1 million less profit per quarter in 2013

 \Rightarrow QSC managed to partly compensate for these effects in H1 2013



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NEW ORGANIZATION TAKES SHAPE

- On May 27, 2013, QSC merged four INFO subsidiaries with INFO AG
- On August 6, 2013, QSC merged INFO AG with QSC AG
- QSC is now able to offer really one-stop shopping for an extensive range of ICT services
- Cost and Service Centers support a Profit Center organization in three business areas (Direct Sales, Indirect Sales, Resellers)
- Small subsidiaries like QSC-tengo GmbH will help to accelerate the market entry for innovations based on QSC's intellectual property



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HIGHER PROFITS DESPITE LOWER REVENUES

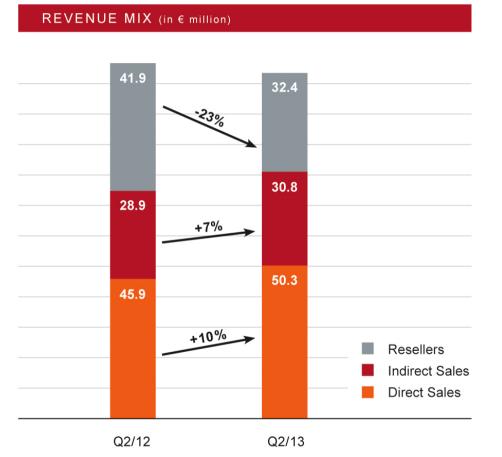
| In € million | Q2 2012 | Q2 2013 | \triangle |
|--|---------|---------|-------------|
| Revenues | 116.6 | 113.5 | -2.7% |
| Cost of Revenues ⁽¹⁾ | 79.1 | 75.5 | -4.6% |
| Gross profit | +37.5 | +37.9 | +1.1% |
| Other operating expenses⁽¹⁾ | 19.4 | 18.7 | -3.6% |
| EBITDA profit | +18.1 | +19.2 | +6.1% |
| Depreciation | 13.2 | 12.6 | -4.5% |
| EBIT profit | +4.9 | +6.6 | +34.7% |
| Financial results | -1.0 | -0.9 | -10.0% |
| Income taxes | -1.0 | -0.5 | nm |
| Net profit | +2.9 | +5.2 | +79.3% |

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(1) Excluding depreciation and non-cash share-based remuneration



POSITIVE DEVELOPMENT OF HIGHER MARGIN ICT BUSINESS HELPS TO BOOST PROFITABILITY



- Only 29 percent of QSC's revenues still come from low-margin TC business (Q2 2012: 36 percent)
- In Q2 2013, QSC earned attractive EBITDA margins in ICT segments
 - Direct Sales: 21%
 - Indirect Sales: 25%
 - Resellers: 2%



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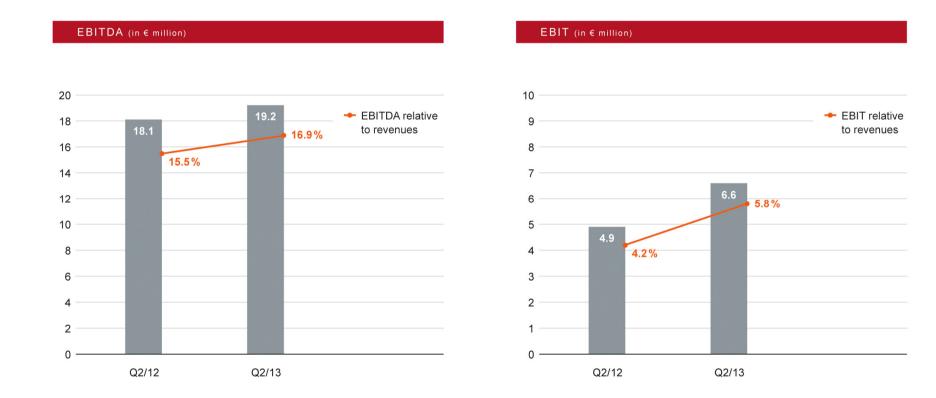
HIGHER PROFITS DESPITE HIGHER PERSONNEL EXPENSES

DEVELOPMENT OF EMPLOYEES



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HIGHER-MARGIN REVENUES AND LOWER COSTS LEAD TO HIGHER PROFITABILITY





IN H1 2013, QSC INVESTED IN NEW CUSTOMERS AND IN NEW PRODUCTS



QSC EARNED A SUSTAINABLE FREE CASH FLOW

| (in € million) | March 31, 2013 | June 30, 2013 | FCF Q2/2013 |
|--|----------------|---------------|-------------|
| Cash and short-term deposits | 41.0 | 43.2 | +2.2 |
| Available-for-sale financial assets | 0.3 | 0.3 | - |
| Liquidity | 41.3 | 43.5 | + 2.2 |
| Liabilities under financing and finance lease arrangements | -10.5 | -10.4 | +0.1 |
| Liabilities due to banks | -81.1 | -88.0 | -6.9 |
| Interest-bearing liabilities | -91.6 | -98.4 | -6.8 |
| Net debt | - 50.3 | - 54.9 | -4.6 |
| Payment of dividend | | | + 11.1 |

Free cash flow +6.5



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QSC CONFIRMS GUIDANCE FOR FINANCIAL YEAR 2013

QSC anticipates

- revenues of at least € 450 million
- an EBITDA margin of at least 17%
- free cash flow of at least € 24 million



TWO-TRACK DEVELOPMENT IN 2013

Direct Sales – on growth course

•Largest business area well on track to grow revenues faster than the ICT market in 2013, as it did in 2012

•High level of new orders remains a good base for anticipated growth

Indirect Sales – stable development

•Higher demand for IP-based voice products will most probably not continue in H2 2013

•Despite regulatory impact, Indirect Sales will remain stable in 2013

Resellers – shrinking importance of TC business

•Ongoing revenue decline due to market conditions and regulation



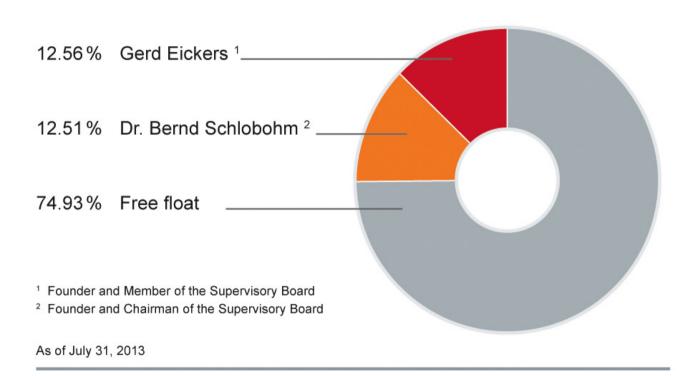
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SHAREHOLDER STRUCTURE AFTER PURCHASE OF ADDITIONAL SHARES BY TWO FOUNDERS

SHAREHOLDER STRUCTURE





FINANCIAL CALENDAR

| August 28, 2013 | TMT Conference, Commerzbank, Frankfurt |
|--------------------|---|
| September 4, 2013 | Pan-European TMT Conference, Deutsche Bank, London |
| September 23 ,2013 | 2 nd German Corporate Conference, Berenberg and Goldman Sachs, Munich |
| September 24, 2013 | German Investment Conference, UniCredit and Kepler Cheuvreux, Munich |
| November 11, 2013 | Publication of Quarterly Report III/2013 |
| November 12, 2013 | Deutsches Eigenkapitalforum, Deutsche Börse, Frankfurt |
| November 14, 2013 | 5 th German Company Day, LBBW, London |



CONTACT

QSC AG Arne Thull Head of Investor Relations Mathias-Brüggen-Strasse 55 50829 Cologne

 Phone
 +49-221-6698-724

 Fax
 +49-221-6698-009

 E-mail
 invest@qsc.de

 Web
 www.qsc.de



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A complete list of the risks, uncertainties and other factors facing us can be found in our public reports and filings with the U.S. Securities and Exchange Commission.



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